



## Amazon launches 'Virtual Recruiter', an Alexa skill to enhance candidate experience

September 16, 2021

*A voice-based hiring assistant, launched at Amazon India Career Day 2021, to enable a seamless experience for candidates applying for a job at Amazon*

**Bengaluru, 16 September 2021:** Amazon today announced the launch of **'Virtual Recruiter'**, an Alexa skill which will enable interested candidates to access relevant information about the company. The newly launched skill will make it easy for candidates who aspire to join Amazon to get information about the company's interview process, policies, and also custom guides and training resources that will prepare them better for their selection process.

Available across all Alexa-enabled devices, Alexa app and Amazon shopping app (Android only), the skill can be used by candidates to get learning feed, access training resources, watch videos and receive periodic updates. The Alexa skill also has an option where users can agree to receive additional details on their queries or follow up information on their email.

"At Amazon, we are guided by our passion to innovate for customers to make their lives simpler. Virtual Recruiter is a step in the direction of making the candidate experience smoother and seamless", said **Raj Kaza, Director, Talent Acquisition – Consumer, APAC, Amazon**. "We are excited to launch this Alexa skill that will act as an on-demand hiring assistant and help candidates with authentic information about Amazon and help prepare for their desired roles at the company."

Virtual Recruiter will help candidates save time and limit touchpoints with recruiters by sharing the right information about their queries, thereby improving candidate experience and making it seamless, engaging, and intuitive. This voice-enabled skill helps candidates find accurate and consistent information, in a manner that is instant, contextual, and accurate, as it sources information from Amazon.

Virtual Recruiter skill was launched at Amazon India Career Day. At its inaugural edition, the event brought together Amazon leaders and employees to share what makes Amazon an exciting workplace, what is it like to work here and how the company is steadfast in its commitment to help India unleash its true potential in the 21<sup>st</sup> century.

The free Virtual Recruiter skill is available starting today, and can be accessed by following these simple steps:

- To get started on your Alexa-enabled device, just say "Alexa, enable Virtual Recruiter"
- For mobile/desktop, visit Alexa skills store on [amazon.in/skills](https://amazon.in/skills) and search/enable 'Virtual Recruiter'
- Ask your question by saying "Alexa, open Virtual Recruiter"

Candidates can ask questions such as:

- "Alexa, what is the Day 1 culture at Amazon?"
- "Alexa, how do I find open job opportunities at Amazon?"
- "Alexa, what are the leadership principles at amazon?"

### About Amazon.in

The Amazon.in marketplace is operated by Amazon Seller Services Private Ltd, an affiliate of Amazon.com, Inc. (NASDAQ: AMZN). Amazon.in seeks to build the most customer-centric online destination for customers to find and discover virtually anything they want to buy online by giving them more of what they want – vast selection, low prices, fast and reliable delivery, and a trusted and convenient experience; and provide sellers with a world-class e-commerce marketplace.

For more information, visit [www.amazon.in/aboutus](https://www.amazon.in/aboutus)

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### About Amazon

Amazon is guided by four principles: customer obsession rather than competitor focus, passion for invention, commitment to operational excellence, and long-term thinking. Amazon strives to be Earth's Most Customer-Centric Company, Earth's Best Employer, and Earth's Safest Place to Work. Customer reviews, 1-Click shopping, personalized recommendations, Prime, Fulfillment by Amazon, AWS, Kindle Direct Publishing, Kindle, Career Choice, Fire tablets, Fire TV, Amazon Echo, Alexa, Just Walk Out technology, Amazon Studios, and The Climate Pledge are some of the things pioneered by Amazon. For more information, visit [amazon.com/about](https://amazon.com/about) and follow [@AmazonNews](https://twitter.com/AmazonNews).