



Amazon India Announces 10 New Fulfilment Centres; continues to invest in the country

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Expands its operational network to more than 60 fulfilment centres across 15 States

Increases storage capacity by 20% to a total of more than 32 million cubic feet

"The increase in storage capacity is in line with our long-term commitment to invest in India and we are delighted to help Indian customers get everything they need, while keeping our customers and our workforce safe. With the expanded network of more than 60 fulfilment centers, we look forward to creating thousands of job opportunities with competitive pay. Our investment in infrastructure and technology is to provide sellers with closer access to Amazon's fulfillment offerings, customers with faster delivery on a wider selection of products and help ancillary businesses such as packaging, transportation and logistics." said **Akhil Saxena, VP, Customer Fulfilment Operations, APAC, MENA & LATAM, Amazon India.**

These new FCs will be set up in Delhi, Mumbai, Bangalore, Patna, Lucknow, Kolkata, Hyderabad, Chennai, Ludhiana and Ahmedabad. This expansion is designed to deliver a smarter, faster and more consistent experience for its customers and sellers across the country. All new fulfillment centers will be operational before the festive season, enabling customers to stay safe at home and have what they need delivered at their door step.

"In these challenging times and in post COVID-19 era, E-commerce will be a key driver of India's growth and job creation. Physical procurement will give way to digital transactions. India is still at the beginning of its E-commerce revolution. As this segment grows and expands Amazon should provide safe access to products for the people of India, work closely with our Kirana stores so that they also benefit from the expansion of market and support industries such as packaging, trucking and construction. All these will have a significant multiplier impact on India's economy. I am happy to see the continued investment Amazon is making to infrastructure in India on a regular basis. I am also glad that it is providing market access to our MSME's, craftsmen and artisans", said **Amitabh Kant, CEO, Niti Aayog.**

Amazon has created one of the most advanced fulfilment networks and sellers in India have been benefitting from Amazon's expertise in fulfilment, reliable nationwide delivery and customer service. When using Fulfilment By Amazon (FBA), sellers across India send their products to Amazon's FCs and once an order is placed, Amazon picks, packs & ships the order to the customer, provides customer service and manages returns on behalf of the sellers. The recently introduced Receive centers are product collection points where sellers ship their products for further distribution across the Amazon FC network in India.

All customers on www.amazon.in and the Amazon mobile shopping app have an easy and convenient access to over 200+ million products across hundreds of categories. They benefit from a safe and secure ordering experience, convenient electronic payments, Cash on Delivery, Amazon's 24x7 customer service support, and a globally recognized and comprehensive 100% purchase protection provided by Amazon's A-to-Z Guarantee. They can also enjoy Amazon.in's guaranteed next-day, two-day delivery and standard delivery on products fulfilled by Amazon.

About Amazon.in

The Amazon.in marketplace is operated by Amazon Seller Services Private Ltd, an affiliate of Amazon.com, Inc. (NASDAQ: AMZN). Amazon.in seeks to build the most customer-centric online destination for customers to find and discover virtually anything they want to buy online by giving them more of what they want – vast selection, low prices, fast and reliable delivery, and a trusted and convenient experience; and provide sellers with a world-class e-commerce marketplace.

For more information, visit www.amazon.in/aboutus

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About Amazon

Amazon is guided by four principles: customer obsession rather than competitor focus, passion for invention, commitment to operational excellence, and long-term thinking. Customer reviews, 1-Click shopping, personalized recommendations, Prime, Fulfillment by Amazon, AWS, Kindle Direct Publishing, Kindle, Fire tablets, Fire TV, Amazon Echo, and Alexa are some of the products and services pioneered by Amazon. For more information, visit www.amazon.com/about and follow [@AmazonNews](https://twitter.com/AmazonNews).

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