

Amazon India launches pickup kiosk at Sealdah Railway Station in Kolkata

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After a successful pilot in Mumbai, Amazon expands pickup points to Kolkata

The new kiosk at Sealdah Railway station will act as a convenient and easy pickup point for customers

Kolkata, 30 January 2020: Amazon India today announced its partnership with the Eastern Railways to set up a pickup kiosk at Sealdah Railway Station in Kolkata. In 2019, as a pilot, Amazon India partnered with the Indian Railways to launch pickup kiosks in four railway stations across Mumbai.

With a daily customer footfall of lakhs of people, Sealdah Railway Station will enable the company to provide a secure and convenient delivery option for Amazon customers in the region who want to pick up their packages while commuting to work, home or even on vacation. Customers can select this point as a pickup location on the checkout page of their order while shopping on Amazon.in.

"As a customer-obsessed company, we are constantly leveraging our resources and technology to build initiatives which are grounded in customer convenience. The learnings from our pickup kiosks across Mumbai has helped us build our partnership with the Eastern Railways to provide another pickup option for customers in Kolkata as well, said Prakash Rochlani, Director – Amazon Logistics, Amazon India.

"Daily there are millions of valued passengers that use Sealdah Railway Station during their journey. Launching Amazon pickup kiosks in the non-ticketing zone at Sealdah Station helps customers pickup their order quickly and easily", said Sri Nikhil Kumar Chakraborty, Chief Public Relation Officer of Eastern Railway.

Amazon India is committed to innovations which ensure a seamless shopping experience to the customers. This partnership with the Eastern Railways will enable the company to boost its delivery network in Kolkata and assure convenience-led purchasing experience for customers.

About Amazon

Amazon is guided by four principles: customer obsession rather than competitor focus, passion for invention, commitment to operational excellence, and long-term thinking. Customer reviews, 1-Click shopping, personalized recommendations, Prime, Fulfillment by Amazon, AWS, Kindle Direct Publishing, Kindle, Fire tablets, Fire TV, Amazon Echo, and Alexa are some of the products and services pioneered by Amazon. For more information, visit amazon.com/about and follow @AmazonNews.

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