



Amazon plans to create 1 million new jobs in India by 2025

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The company will create 1 million new direct and indirect jobs with continued investments in technology, infrastructure, and logistics

1 million new jobs is on top of the 700,000 jobs Amazon has already created since 2013 – totaling 1.7 million Amazon direct and indirect jobs by 2025

Amazon is considered India's 'most attractive employer'

Mumbai, India – January 17, 2020 – Amazon today announced it plans to create 1 million new jobs in India by 2025 through continued investments in technology, infrastructure, and its logistics network. The jobs – created both directly and indirectly – will be across industries, including information technology, skill development, content creation, retail, logistics, and manufacturing, and are in addition to the 700,000 jobs Amazon's investments have enabled over the last six years in India. On Wednesday, Amazon Founder and CEO Jeff Bezos also [announced](#) that the company plans to invest US \$1B to help bring 10 million traders and micro, small, and medium-sized businesses (MSMEs) across India online, enabling US \$10B in cumulative exports by 2025 and supporting India's economic diversification.

"We are investing to create a million new jobs here in India over the next five years," Bezos said. "We've seen huge contributions from our employees, extraordinary creativity from the small businesses we've partnered with, and great enthusiasm from the customers who shop with us—and we're excited about what lies ahead."

The Indian government has prioritised job creation and skilling initiatives – including the training of more than 400 million people by 2022 – in rural and urban areas. Amazon's job creation commitment and investment in traders and MSMEs complement these social inclusion and social mobility efforts by creating more opportunities for people in India to find employment, build skills, and expand entrepreneurship opportunities.

Amazon's investments will help create new jobs in the following key areas:

- Hiring talent to fill roles across Amazon in India, including software development engineering, cloud computing, content creation, and customer support. Since 2014, Amazon has grown its employee base more than four times, and last year inaugurated its new campus building in Hyderabad – Amazon's first fully-owned campus outside the United States and the largest building globally in terms of employees (15,000) and space (9.5 acres).
- Supporting Amazon's operations in India in areas like logistics, engineering and facilities management, packaging, and customer fulfillment. Amazon's operations network has created inclusive job opportunities across the country, including hundreds of associates with hearing and speech impairment at its fulfillment centres, sortation stations, and delivery stations. Amazon also has an all-woman delivery station, along with a pilot internship program for individuals with autism and intellectual disabilities.
- Expanding growth opportunities for the more than 550,000 traders and micro, small, and medium-sized businesses – including local shops – through programs like Saheli, Karigar, and "I Have Space." And creating more ways for MSMEs to learn about digitising their businesses by [investing US\\$ 1B to bring 10 million new Indian businesses online](#).
- Our series of skills-building initiatives, including through Amazon Web Services (AWS) infrastructure, ongoing Amazon Seller training modules, our 100 Digital Haats, upskilling opportunities through AWS Educate's cloud computing certification programs, and our recently-launched AWS effort to deliver more than 2,000 AI/ML certifications.

In July 2019, Randstand rated Amazon India as the most attractive place to work. According to the Randstad Employer Brand Research 2019, Amazon scored high on financial health, utilisation of latest technologies, and a strong reputation. The company also ranked #2 on LinkedIn's Best Companies in India to Work list in 2019.

About Amazon

Amazon is guided by four principles: customer obsession rather than competitor focus, passion for invention, commitment to operational excellence, and long-term thinking. Customer reviews, 1-Click shopping, personalized recommendations, Prime, Fulfillment by Amazon, AWS, Kindle Direct Publishing, Kindle, Fire tablets, Fire TV, Amazon Echo, and Alexa are some of the products and services pioneered by Amazon. For more information, visit www.aboutamazon.in and follow [@AmazonNews_IN](https://twitter.com/AmazonNews_IN).

Forward-Looking Statements

This press release includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. All statements other than statements of historical fact, including statements regarding guidance, industry prospects, or future results of operations or financial position, made in this press release are forward-looking. We use words such as anticipates, believes, expects, future, intends, and similar expressions to identify forward-looking statements. Forward-looking statements reflect management's current expectations and are inherently uncertain. Actual results could differ materially for a variety of reasons, including, among others, fluctuations in foreign exchange rates, changes in global economic conditions and customer spending, world events, the rate of growth of the Internet, online commerce, and cloud services, the amount that Amazon invests in new business opportunities and the timing of those investments, the mix of products and services sold to customers, the mix of net sales derived from products as compared with services, the extent to which we owe income or other taxes, competition, management of growth, potential fluctuations in operating results, international growth and expansion, the outcomes of legal proceedings and claims, fulfillment, sortation, delivery, and data center optimization, risks of inventory management, seasonality, the degree to which we enter into, maintain, and develop commercial

agreements, proposed and completed acquisitions and strategic transactions, payments risks, and risks of fulfillment throughput and productivity. In addition, the current global economic climate amplifies many of these risks. These risks and uncertainties, as well as other risks and uncertainties that could cause our actual results to differ significantly from management's expectations, are described in greater detail in Amazon's filings with the Securities and Exchange Commission ("SEC"), including its most recent Annual Report on Form 10-K and subsequent filings. Although we undertake no obligation to revise or update any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by law, you are advised to consult any additional disclosures we make in our Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q and Current Reports on Form 8-K filed with the SEC.

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